Philanthropy Online
Donor Portal

Automated Password Reset Guide
Automated Password Reset Guide

Automated Password Reset is now available within Greater Milwaukee Foundation’s Philanthropy Online Donor Portal.

Donors will be able to click on ‘Forgot your password’ from the Philanthropy Online landing page, receive an email which contains their username and a link for password reset.

Donors requesting assistance can continue to contact Jennifer Clemons at 414-336-7069.

Please continue with this guide for step-by-step instructions for automated password reset.
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Step One

Go to GreaterMilwaukeeFoundation.org and click on the ‘Donor Login’ Link, top right.

This takes you to the Philanthropy Online landing page.

Continue to Step Two.
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Step Two

From the Philanthropy Online landing page, click on the ‘Forgot your password?’.

Continue to Step Three.
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Step Three

Enter ‘Username’ OR ‘First Name’, ‘Last Name’ and ‘email’ (must enter all three).
Email is where Fund Statement is sent.

Continue to Step Three (cont.).
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Step Three (cont.)

Password Requirements:

pol.greatermilwaukeeefoundation.org says

Please ensure that the New Password contains 6 or more characters - and must include at least one uppercase letter, one lowercase letter, and one numeric digit.

OK

Continue to Step Four.
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Step Four

From password reset page, click on the ‘Send Login Information’. Go to email inbox and look for email from webmaster@pol.greatermilwaukeeefoundation.org. Check junk folder if necessary.

Dear mnapoli,  

We received a request to reset your password for the Greater Milwaukee Foundation’s Philanthropy Online donor portal. Please click on the link below to reset your password:

http://pol.greatermilwaukeeefoundation.org/forgot_go?flink=75.746580337090927685

If you did not request a password reset, please contact Jennifer Clemons at jclemons@greatermilwaukeeefoundation.org or (414) 336.7069.

Thank you for choosing us to be your philanthropic partner.

Sincerely,

Greater Milwaukee Foundation

Note: Username is after the word ‘Dear’.

Continue to Step Five.
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Step Five

From email, click on the hyperlink provided (purple text starting with http). Enter ‘New Password’ and then retype the same password into ‘Confirm Password’.

From enter new password screen, click on ‘Click to Reset Password’

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Step Six

From enter new password screen, click on ‘Click to Reset Password’. Then click on ‘click here’ to return to Philanthropy Online’s landing page.

Thank you for resetting your password.

To login into your account with your new password, please click here.

Continue to Step Seven.
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Step Seven

From Philanthropy Online’s landing page, enter ‘Username’ (see password reset email for username) and in ‘Password’ enter newly created password.

Note UserName and Password for future reference.

Click ‘Sign In’ to complete.
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Additional Help

Contact Jennifer Clemons

jclemons@greatermilwaukeefoundation.org

414-336-7069